



# Lincoln Postal Customer Council NEWSLETTER

www.lincolnpcc.com

May 2019

*The Lincoln Postal Customer Council, in conjunction with the U.S. Postal Service  
would like to invite you and members of your company  
to attend our upcoming event:*

## Resources at Your Fingertips

### The many features of the Business Customer Gateway Thursday, May 9th, 2019

- Create Informed Delivery Campaigns
- Look up MIDs, CRIDs, and NPAs
- Access Enterprise Payment System
- Check and pay balances and fees
- Review Mailers Scorecard
- Submit Non-Profit Authorization Applications
- Create Courtesy and Business Reply Envelopes
- Print tray tags
- Look up Logical Delivery Events in Informed Visibility
- Sign up for Mailing Promotions

The redesigned Business Customer Gateway has more features and resources that puts the power at your fingertips. Join us at our May 9th Luncheon to learn everything from how to get set up on the Business Customer Gateway to how to create business reply and courtesy reply envelopes. Members of both the Omaha and Lincoln BMEU will be on hand to walk you through these features and answer any of your questions.

**Register today, space may be limited!  
No membership required, all are welcome!**

**Luncheon location: Union Bank & Trust, 4732 Calvert St. (Basement), Lincoln**

**Registration: 11:00 - 11:30 am ♦ Lunch: 11:30 am ♦ Program: Noon**

**Meal catered by Hiro 88: \$15.00**

**Advanced registration is required by Friday, May 3th, 2019.**

*Questions? Please call Lorre Wobig at 402-473-1602.  
You may register online at [www.lincolnpcc.com](http://www.lincolnpcc.com)*



# Postmaster's Update: Continuation of Operations Plan (COOP)



Nebraska experienced historic flooding in March and I am sure some of you were impacted by this flooding. Our thoughts and prayers are with you as you continue to deal with the devastating impacts of these floods.

The Postal Service was dramatically impacted by these floods and at the peak of the flooding had 27 facilities closed and 47 zip code areas with some deliveries unable to be delivered due to flooding. As of April 3, 2019, there are 9 postal facilities that are still not operational due to damage caused by this flooding.

When a postal facility is unable to be occupied due to an emergency or weather event, we activate our Continuation of Operations Plan (COOP) to make every effort to continue providing postal services to the community that facility serves. In most cases operations are moved to a nearby office until the impacted facility is able to be opened. This is what happened initially during these floods. In extreme cases like floods or where a postal facility is completely destroyed, temporary

postal trailers or mobile postal trucks are brought in to provide postal services in the impacted community until the facility is able to be reopened or rebuilt. The Postal Service currently has 6 mobile postal trucks in operation in 6 of the 9 communities still impacted by damaged postal facilities. The remaining 3 will soon have mobile postal trucks in them as well.

Do you know what your business/organization would do if your facility was impacted and unable to be occupied? This may be a good time to look at your COOP or develop a COOP for your business/organization to reduce the impact of a devastating event such as the one we all just witnessed. In Lincoln, if one of our facilities is impacted by a disaster, the Main Office/Plant and the Indian Village Station are the two COOP sites where operations would be moved to until the impacted facility is back on line. If you would like additional information on the Postal Service COOP, feel free to contact me. Stay Nebraska Strong!

**KERRY KOWALSKI- LINCOLN POSTMASTER**

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## LPCC Member Profile: Michael Gray

### Mail Clerk at the Madonna Rehabilitation Hospital



Michael's job responsibilities are to sort and deliver incoming mail for the Madonna Rehabilitation Hospital Lincoln Campus as well as post all outgoing envelopes, flats and parcels. He also provides hospital personnel and residents with knowledge of upcoming postal changes through attendance to quarterly LPCC meetings.

Madonna's mission is to provide physical medicine and rehabilitation services to children and adults throughout the nation and help rehabilitate those who have sustained injuries or disabling conditions so they can fully participate in life. They serve adults and children suffering from medical issues such as traumatic brain injury, spinal cord injury, pulmonary conditions, severe stroke, and other neurological conditions.

The Madonna Mail Room gives hospital residents and staff access to onsite use of postal services allowing for greater flow of communication within and outside of the hospital.

Michael initially joined LPCC simply as a job requirement, but over the years has grown to greatly appreciate the camaraderie of the board members, the knowledge and insight he gets from attending the meetings, as well as a greater appreciation for the inner workings of the USPS.

The most interesting thing that has happened to him while working for Madonna was meeting Larry the Cable Guy at the presentation of the new Pediatric unit which Larry sponsored to be built.

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## LPCC Company Profile: Cornhusker Bank

Cornhusker Bank's legacy began in 1903, when Farmers State Bank was chartered in Davey, just north of Lincoln. The bank moved to Lincoln in 1960 and was renamed Cornhusker Bank, to better reflect the Nebraska values it embraces. In December of 2016 Cornhusker Bank moved their Main Bank from 11th and Cornhusker Hwy to its new bank center at 8310 O Street, which allows all of its departments to be housed in the same location. As Lincoln and Omaha continue to merge into a Metroplex, Cornhusker Bank has opened a Loan Production Office in Omaha and is developing strategies to serve the enlarging marketplace. In addition to the Omaha Loan Production office there are 7 full service locations in Lincoln as well as ATM's throughout the city.



Committed to your success.

Cornhusker Bank is a relationship driven, full service financial institution with a full range of products and services, including our subsidiary, Lincoln First Realty LLC. The mission statement for its 146 employees is "We exist to serve by providing solutions for lifelong success." Cornhusker Bank utilizes the US Postal Service for normal business mailings and direct mail marketing campaigns to accomplish this mission.

# About the Board of Governors

The Board of Governors of the U.S. Postal Service is comparable to a board of directors of a publicly held corporation. The Board normally consists of up to nine governors appointed by the President of the United States with the advice and consent of the Senate.

The nine governors select the Postmaster General, who becomes a member of the Board, and those 10 select the Deputy Postmaster General, who also serves on the Board. The Postmaster General serves at the pleasure of the governors for an indefinite term and the Deputy Postmaster General serves at the pleasure of the governors and the Postmaster General.

Robert M. Duncan and David C. Williams were confirmed as new members of the U.S. Postal Service's Board of Governors on Aug. 28 by Senate vote. After 20 months with no members, the United States Postal Service Board of Governors is no longer empty as two members were confirmed by the Senate. On August 28, Robert M. Duncan and David C. Williams were confirmed by the Senate.

President Trump has nominated John McLeod Barger to be a member of the USPS Board of Governors (BOG).

Barger, a California resident, is nominated for the remainder of a seven-year term expiring Dec. 8, 2021. The U.S. Senate must confirm nominees before they join the board.

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## Enterprise Payment System

Eligible Products and Services include First-Class Mail®, Letters, Cards, and Flats, Priority Mail, First-Class Package Service, USPS Marketing Mail™, Letters, Flats, and Parcels, Parcel Select®, Media Mail®, Library Mail, Bound Printed Matter, Periodicals, International Products, Business Reply Mail (BRM), and Every Door Direct Mail (EDDM®), submitted via hard copy, eDoc (Mail.dat/Mail.XML), Postal Wizard or the Intelligent Mail® small business (IMsb) Tool, PO Box, Caller & Reserve Services (EPOBOL), and Address Quality Products (AEC, AECII and ACS™).

Products not currently supported include Electronic Verification System (eVS®), Parcel Return Service (PRS), PC Postage®, Scan Based Payment (SBP), Merchandise Return Service (MRS), Official Mail Accounting System (OMAS), Premium Forwarding Service Commercial (PFSC™), Share Mail®, and Intelligent Mail barcode Accounting (IMbA). Customers utilizing these products will continue to be supported through CAPS.

Sign up today by contacting your local BMEU or through the PostalOne! Help Desk at (800) 522-9085

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## Save the Date: LPCC Workshop

Reserve Tuesday, September 24, 2019 on your calendar for the LPCC Fall Workshop. This half day workshop, held in conjunction with National PCC Week, will give a full update on what's new with the US Postal Service. In addition there will be several educational sessions to help you best utilize the mail for your organizations' benefit.



Detailed information to come this summer.

## LPCC EXECUTIVE BOARD

### *Industry Co-Chair*

**Betty Cummings**

All Needs Computer & Mailing Services

### *Postal Co-Chair*

**Kerry Kowalski**

Postmaster

### *Vice-Chair*

**Alette Hain**

Nebraska Game & Parks Commission

### *Secretary*

**Ward Williams**

Midwest Web

### *Treasurer*

**Tim Costello**

Envelopes Plus

### *Past Industry Co-Chair*

**Larry Van Dyke**

Union Bank & Trust

### *USPS*

**Jon Zvolanek**

**Bruce Ritter**

## INDUSTRY BOARD

**Ward Williams**

Midwest Web

**Tom Nottlemann**

Claritus

**Christal Gregerson**

AdventSource

**Beth Kumm**

RK Alpha Dog Printing

**Kevin Ziska**

Pitney Bowes

**Scott Hawco**

University of Nebraska - Lincoln

**Mike Chaplin**

University of Nebraska - Lincoln

**Steve Hawkins**

Imageinflators

**Heather Mitchell**

Union Bank & Trust



# Lincoln Postal Customer Council

UNITED STATES POSTAL SERVICE

P.O. BOX 81283

LINCOLN, NE 68501-1283

FIRST-CLASS MAIL  
US POSTAGE  
PAID  
U.S.P.S.  
G-10

## Lincoln PCC Events

*more info at*

[lincolnpcc.com](http://lincolnpcc.com)

## Greater Omaha PCC Events

*more info at*

[greateromahapcc.com](http://greateromahapcc.com)

5/9/19  
LPCC Quarterly Luncheon  
*Union Bank and Trust*

3/2019  
Quarterly meeting  
*Location TBD*

9/24/19  
National PCC Week  
*Southeast Community College  
Continuing Education Center*

6/2019  
Quarterly meeting  
*Location TBD*

11/14/19  
LPCC Quarterly Luncheon  
*Valentino's Grand Buffet*

6/2019  
GOPCC Annual Golf Outing  
*Quarry Oaks*

## U.S. POSTAL SERVICE CONTACTS

**Karen Doty:** ..... 402-930-4447  
*Business Service Network*

**Bruce Ritter:**..... 402-473-1799  
*Supervisor, Business Mail Entry*

**Mailpiece Design Analyst:**..... 1-855-593-6093  
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*Mailing Requirements*

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*Mailing Standards Specialist*

**Jon Zvolanek:**..... 402-473-1751  
*Sales Executive*

## Thanks to those contributing to this newsletter issue:

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Kerry Kowalski  
Jon Zvolanek