



Lincoln Postal Customer Council NEWSLETTER

www.lincolnpcc.com

November 2017

The Lincoln Postal Customer Council, in conjunction with the U.S. Postal Service, would like to invite you and members of your company to attend our upcoming event:

Are You or One of Your Family Members Being Scammed?

Tuesday, November 7, 2017

Postal Inspector Dave Margritz will join us at our November Luncheon to discuss a number of topics to help you and your business protect against scams, theft and dangerous mail. Please join us to learn more about these topics:

Fraud Perspectives and Prevention

A “snapshot of the U.S. Postal Inspection Service”. Learn about our Safe & Secure program and our Consumer Protection campaigns.

Security Within the Mailroom

You’ll learn about physical security issues and risks associated with your mailing operation, such as internal theft, protecting sensitive data, and dangerous mail. Inspectors are available to consult with you directly on your mailroom security, and can provide expert advice to help you reduce the opportunity for theft, fraud, and abuse of the system.

Every American, Every Door, Every Business, Everywhere

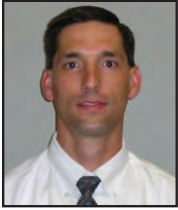
Whether it’s across the street, or across the pond, the Postal Inspection Service is working 24/7 behind the scenes to help ensure your customers receive their mail intact, and on time. Get the latest on Inspection Service investigations and crime prevention programs. .

**Please plan to attend this informative Lincoln Postal Customer Council Luncheon!
Register today, space may be limited! No membership required, all are welcome**

**Luncheon location: Valentino’s Grand Buffet (70th and Van Dorn, Lincoln)
Registration: 11:00 - 11:30 am ♦ Lunch Buffet: 11:30 am ♦ Program: Noon
Program and All You Can Eat Buffet (over 150 items to choose from): \$16.00
Advanced registration is required by Thursday, November 2nd, 2017.**

*Questions? Please call Lorre Wobig at 402-473-1602.
You may register online at www.lincolnpcc.com*

PO Box Services Online



Enterprise PO Boxes Online (EPOBOL) is now available for enrollment. Enterprise PO Boxes Online allows customers to open, close, and pay for their PO Boxes, Caller Service Boxes and Reserve Boxes online from one account with ACH Debit or Trust in a secure

environment. Eliminating the need to make a payment at each post office where a PO Box, Caller Service Box and Reserve Box is held. This new feature provides a modernized view of account payments, balance and transaction history. Once enrolled in Enterprise PO Boxes Online, you will receive account notifications, alerts and you are able to customize payment reporting and dashboard capabilities.

Signing up for the new Enterprise PO Box Online is quick and easy – follow the steps below and simply provide

us with your PO Box, Caller Service Box or Reserve Box inventory. We will upload all your PO Boxes to the Enterprise Payment PO Box Online System for you to pay and manage your PO Boxes.

1. Establish a Business Customer Gateway (BCG)
Account: <https://gateway.usps.com>
2. Provide your PO Box, Caller Service or Reserve Box inventory
3. Open an Enterprise Payment Account
4. USPS uploads your boxes to the Enterprise PO Boxes Online system
5. Access/Manage Boxes online

If you have any questions, contact the PostalOne! Helpdesk at: (800) 522-9085. This will be a time saver for many businesses and provide improved transaction history.

KERRY KOWALSKI- LINCOLN POSTMASTER

LPCC Company Profile: University of Nebraska-Lincoln Print

The Print, Copy, Merchandise, Mail and Distribution (PCMMD) focus is to support the educational objectives of the University and to enhance the institutional image through quality publications. PCMMD will employ a customer oriented management style that strives for excellence in quality service. We will continually monitor our customers' needs and position ourselves technologically to fulfill their needs.



PCMMD has 445 individual departments across city and east campus. They also serve various Non Profit Agencies throughout the city and UNMC, UNK, and some of the colleges in the Greater NE area.

By centralizing the print operations of the University of Nebraska System, they will consolidate the printing needs of the universities to maximize efficiencies and savings. Some of the issues that will be considered will be mail processing and taking advantage of existing contracts, staff and equipment to ensure best mail rates on our combined needs for first class, flats, and direct mail. Of course in the same light we will reviewing our procedures and policies related to all mail and package distribution engaging our current contracts to again maximize savings and enhanced customer experience system wide.

LPCC Member Profile: Ward Williams National Accounts Representative, MWI Direct



Ward has worked in the printing and mailing industry for over 28 years, beginning as a night shift leader at Metromail shortly after graduating from the University of Nebraska-Lincoln. Since that time and through many different production and sales/marketing positions, he has helped develop many marketing & transactional mailing projects from the idea/concept stage through mailing. He is with MWI Direct as a National Accounts Representative.

Ward serves on LPCC's Industry Board and Education Committee. He enjoys interacting with his LPCC colleagues. Ward believes that our local LPCC is a great and necessary resource for our mailing community providing our industry a forum to interact with each other and our partners at USPS. LPCC provides a critical communication channel for current USPS contacts, requirements, and pending future changes.

Ward and his wife Lisa have two children. Their son Sam recently graduated from UNL and their daughter Ella is a sophomore at Pius X High School

2017 Mailers Workshop

The Lincoln Postal Customer Council held an informative, half-day Workshop Sept. 26th as part of PCC Week. This workshop was one of over 100 such events being held across the US. Post Master General Megan Brennan shared a video message. The Workshop featured speaker was James Cochrane, Chief Customer and Marketing Officer of the USPS. He shared perspective on the USPS strategic vision and emerging technologies and how that would impact customers and users of the mail.

A total of eight different breakout sessions on Postal products and services were held with topics such as Informed Delivery, Returned Mail, and Mail Center Operations. Sessions also included two on Communication Gaps and Chaos.

Mark Fallon, an industry consultant and speaker, closed with an engaging *On The Shoulders of Giants* speech about the use of mentors and mentoring. Participants also had time and the ability to network with Postal and Industry Professionals to share best practices and a platform to offer solutions to help businesses grow.

The USPS Automated Package Verification (APV) System

Effective August 1, 2017, the USPS change the way they handle under-paid and over-paid postage amounts for packages by implementing a new “Automated Package Verification” (APV) system. This system will allow the USPS to verify that the correct amount of postage has been paid for each package shipped through them, and to issue debits or credits to shippers in cases where postage was under-paid or over-paid. The USPS requires all PC Postage providers to support APV.

The USPS has outfitted their processing facilities with new scanning and weighing equipment that automatically verifies the weight, dimensions, Mail Class, packaging, and origin and destination ZIP codes for each parcel being processed through that facility. This information is used to calculate the amount of postage due for each package.

If the USPS identifies that an incorrect amount of postage was paid (either too little or too much), they issue a corresponding debit or credit to the shippers PC Postage account.

2017 Holiday Shipping Deadlines

The U.S. Postal Service today announced the 2017 holiday mailing and shipping deadlines for domestic and international destinations as customers begin to prepare for the busy shopping and shipping season. Customers are encouraged to ship early.

To ensure timely delivery of cards, letters and packages within the United States by Dec. 25, the Postal Service recommends that customers ship their items by the following dates:

Dec. 14 - USPS Retail Ground
Ground service for less-than-urgent deliveries and oversized packages.

Dec. 19 - First Class Mail
Service for standard-sized, single-

piece envelopes and small packages weighing up to 13 ounces with delivery in 3 business days or less.

Dec. 20 - Priority Mail
Domestic service in 1, 2, or 3 business days based on where the package starts and where it's being sent. Includes variety of Flat Rate options.

Dec. 22 - Priority Mail Express
Fastest domestic service, with guaranteed overnight scheduled delivery to most locations. Some restrictions and exceptions apply. Please note, Priority Mail Express postage refund eligibility is adjusted for shipments mailed Dec. 22 through Dec. 25.

LPCC EXECUTIVE BOARD

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All Needs Computer & Mailing Services

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Lincoln Postal Customer Council

UNITED STATES POSTAL SERVICE

P.O. BOX 81283

LINCOLN, NE 68501-1283

FIRST-CLASS MAIL
US POSTAGE
PAID
U.S.P.S.
G-10

Lincoln PCC Events

more info at

lincolnpcc.com

11/7/17

LPCC Quarterly Luncheon
Valentino's Grand Buffet

2/15/18

LPCC Quarterly Luncheon
NE Outdoor Education Center

5/10/18

LPCC Quarterly Luncheon
Union Bank and Trust

09/2018

National PCC Week
SCC Continuing Education Center

11/8/18

LPCC Quarterly Luncheon
Valentino's Grand Buffet

Greater Omaha PCC Events

more info at

greateromahapcc.com

3/2018

Quarterly meeting
Location TBD

6/2018

Quarterly meeting
Location TBD

6/2018

GOPCC Annual Golf Outing
Quarry Oaks

U.S. POSTAL SERVICE CONTACTS

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Thanks to those contributing to this newsletter issue:

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Christy Funcke	Ben Yelkin
Christal Gregerson	Kevin Ziska
Alette Hain	Jon Zvolanek

Visit our website for the latest LPCC information and USPS news! www.lincolnpcc.com